

## Spring of Hope Support Worker

*"When everyone, including myself, had failed me they took me in."* – Lauren, Spring of Hope guest

Passion – Kindness – Reliable – Friendly – Calm – Confident – Assertive – Flexible – Tenacious

Do some of the words above describe who you are? Do you have the compassion and motivation to provide shelter for women who would otherwise sleep on Bristol's streets? Could you help a vulnerable woman to discover, or rediscover, hope for something better?

The staff team and volunteers at Spring of Hope provide vulnerable women with a warm comfortable bed in a loving and non-judgemental environment. This has proven to build trust and has given the women opportunity to seek support from the team, both practically and through signposting to other services.

**Spring of Hope**

*Shelter and support for women in need*

Located in the Old Market area of Bristol, the night shelter is open six nights a week (Sunday to Friday), every week of the year. We are looking for a Support Worker to join the staff team.

After a period of orientation, and on the job training if required, you would act as Duty Manager of the night shelter. This means that you would be responsible for the safe running of the shelter with the support of a volunteer, ensuring that a high quality service is provided for all users. Daytime work will involve 1-2-1 working with service users and supporting drop-in sessions.

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- Salary: from £10 per hour.
  - Work Pattern: potential for a full-time or part-time role;
    - Duty Managing: night shift 21:15 until 12:15pm the following day (2 x 30min breaks).
    - Tuesdays: 09:30 until 11:30am for training, worship and prayer (unless it follows a night shift).
    - Daytime work: balance of hours to be worked on days which don't follow a night shift.
  - Nights that need to be covered: Sundays, Tuesdays and Thursdays on rotation basis.
  - Commitment: at least 3 nights in each 2 week period.
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inHope (previously Crisis Centre Ministries) is a Christian charity that has been working in Bristol for 35 years. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to establish healthy and independent lives.

There are Occupational Requirements for this role to be filled by a Christian woman. Our Statement of Faith, and our Vision and Values, are available upon request.

The job description and online application form are available on our website at [www.crisis-centre.org.uk/work-for-us](http://www.crisis-centre.org.uk/work-for-us) or can be requested by contacting [admin@inhope.uk](mailto:admin@inhope.uk).

Applications, via an application form, must be sent to: [HR@inhope.uk](mailto:HR@inhope.uk). CVs may be submitted but only in support of the application form. Interviews will be scheduled as soon as suitable application are received; apply NOW.

NOTE: prior to the interviews, shortlisted candidates will need to have undertaken voluntary sessions including at least one overnight at the night shelter and one Friday daytime session. These will be arranged by the Spring of Hope Manager after shortlisting.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.