

## Client Pathways – Engagement Lead (Full Time) Salary - £30,000-£33,000

Collaborator – Leader – Trauma-Informed – Organised – People-Centred – Empowering – Faith-Led

Do some of the words above describe you? Could you provide compassionate, values-based leadership to a team working with people in crisis? Could your skills in leading the planning, coordination and delivery of engagement activities change the lives of people wanting to move away from homelessness for good.

We're looking for an experienced and values-driven leader to join our Client Pathways Team. This new role will focus on leading, co-ordinating and facilitating activities designed to help people with their recovery, wellbeing, housing, finances, in order to move away from homelessness and rough sleeping. You'll work closely with the Client Pathways Team Leader to integrate services across inHope venues and develop trauma-informed, co-designed interventions that help clients build their lives beyond crisis.



*The charity is a comprehensive service for people which covers a lot of different stages for people at their point of need. It is an incredible example of good work (Previous team-member)*

Further information about this role and the Job Description are available via our website: [www.inhope.uk/get-involved/work-with-us](http://www.inhope.uk/get-involved/work-with-us). To discuss this role, or find out more, please contact: [hr@inhope.uk](mailto:hr@inhope.uk).

There is an Occupational Requirement for this role to be filled by a practicing Christian. Our Statement of Faith, Vision and Values and our Equality, Diversity and Inclusion Policy are available upon request and online at [www.inhope.uk](http://www.inhope.uk).

- Salary: circa £30-33K pa, subject to experience.
- Hours worked per week: 37.5.
- 28 days holiday plus paid Bank Holidays.
- Workplace pension with matched contribution of up to 5%.
- Access to inHope's Employee Assistance Programme.
- Option for hybrid working.

### Applicants:

We welcome applications from all communities and backgrounds. We particularly encourage applications from those with lived-experience.

### About inHope:

inHope is an established Christian charity with a broad support base that has been working in Bristol since the mid-80's. We are dedicated to helping those with life disrupting problems, such as food poverty, homelessness and addiction, to reach their God given potential free from injustice and insecurity.

### Application Process:

You can apply by either:

- A. Downloading and completing the [application form from our website](#), **or**
- B. Submit your CV with a covering letter which addresses the following:
  - i. A professional statement saying how you meet the requirements of the role as given in the Job Description and giving examples of how your knowledge, experience and skills demonstrate your suitability for this role (no more than 750 words); and
  - ii. A personal statement saying how your Christian faith has developed over time, and how you see your faith being worked out in practice through the role (no more than 500 words).

*"The Wild Goose Cafe is a real hope to lots of people; it keeps people alive!" - Wild Goose client*

*"They're all very kind at the Spring of Hope, they don't judge you and they're really helpful." - Spring of Hope client*

---

**Your application form or CV and covering letter, must be sent to: [HR@inhope.uk](mailto:HR@inhope.uk) by Friday 24<sup>th</sup> April.**

If you would like support with completing your application please contact our HR team using the e-mail above or by calling 0117 330 1230 (please select general enquiries).

Screening conversations / interviews may be held for shortlisting purposes, where deemed helpful.

Applications may be considered and interviews held prior to the closing date. We will update the advert should an appointment be made prior to the closing date.

Contact from recruitment agencies or online platforms in relation to promoting this vacancy will not be responded to.